

CUSTOMER PROBLEM ANALYSIS CHECK

ENGINE IMMOBILISER SYSTEM Check Sheet

 Inspector's :
 Name _____

| | | | |
|-------------------------|-----|-------------------|----------|
| Customer's Name | | Registration No. | |
| | | Registration Year | / / |
| | | Frame No. | |
| Date Vehicle Brought in | / / | Odometer Reading | km miles |

| | |
|--|--|
| Date Problem First Occurred | / / |
| Frequency Problem Occurs | <input type="checkbox"/> Constant <input type="checkbox"/> Intermittent (times a day) <input type="checkbox"/> Only once |
| Weather Conditions When Problem Occurred | Weather <input type="checkbox"/> Fine <input type="checkbox"/> Cloudy <input type="checkbox"/> Rainy <input type="checkbox"/> Snowy <input type="checkbox"/> Various/Others |
| | Outdoor Temperature <input type="checkbox"/> Hot <input type="checkbox"/> Warm <input type="checkbox"/> Cool <input type="checkbox"/> Cold (Approx. °C (°F)) |

| | |
|----------|---|
| Symptoms | <input type="checkbox"/> Immobiliser is not set. <input type="checkbox"/> (Engine starts with key codes other than the registered key code.) |
| | <input type="checkbox"/> Engine does not start. |

| | | |
|-----------|----------|---|
| DTC Check | 1st Time | <input type="checkbox"/> Normal code <input type="checkbox"/> Malfunction code (Code) |
| | 2nd Time | <input type="checkbox"/> Normal code <input type="checkbox"/> Malfunction code (Code) |