056CH-03

CUSTOMER PROBLEM ANALYSIS CHECK

AIR CONDITIONING SYSTEM Check Sheet	Inspector's name:

Customer's Name		**Registration No.**	
		Registration Year	
		Frame No.	
Date vehicle Brought In	/ /	**Odometer Reading**	**km** **Miles**

Date of Problem Occurrence	/ /
How Often does Problem Occur?	☐ Continuous ☐ Intermittent (times a day)
Weather	☐ Fine ☐ Cloudy ☐ Snowy ☐ Various / Other
Outdoor Temperature	☐ Hot ☐ Warm ☐ Cool ☐ Cold (Approx. °F / °C)

Symptoms	**Air Flow Control is Faulty**	☐ Blower motor does not operate ☐ Blower motor speed does not change (Always Hi, Always Med, Always Lo)
	Temperature Control is Faulty	☐ Cabin temperature does not go down ☐ Cabin temperature does not rise ☐ Response is slow
	Air Inlet Control is Faulty	☐ Cannot change between FRS and REC (Always Fresh or always Recirculating)
	Vent Control is Faulty	☐ Mode does not change ☐ Desired mode cannot be entered

DTC Check	**1st Time**	☐ Normal Code ☐ Malfunction Code (Code)
	2nd Time	☐ Normal Code ☐ Malfunction Code (Code)

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